

To: AmeriHealth Caritas Florida Providers

Date: August 29, 2022

Subject: Transition from Availity to NaviNet, our new payer-provider platform starts October 3, 2022.

Effective November 4, 2022, AmeriHealth Caritas Florida is replacing the existing payer-provider platform with NantHealth | NaviNet. The NaviNet platform provides a suite of tools that provide necessary clinical, financial, and administrative information in real-time with the click of a mouse.

How to Register?

Beginning October 3, 2022, you may register for NaviNet, by [clicking here](#) or go to <https://navinet.secure.force.com/csInstructions> to access the registration process and follow the prompts to set up a new account. Already registered? [Log In](#) or click <https://navinet.navimedix.com/> to register.

Training

AmeriHealth Caritas Florida will offer training on the new platform. Your Provider Account Executive will contact providers with training dates and times.

Benefits of NaviNet

Using the NaviNet portal, there is a wide range of tools available to you, including:

- Create and track medical **authorizations**
- Attach **supplemental documentation** to medical authorizations
- Review and respond to **clinical documents**
- And more.

Questions:

If you have questions about this communication, please contact your Provider Account Executive or Provider Services at **1-800-617-5727**.

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